3Com® 3103 Manager Phone

Key Features

- Two switched 10/100/1000 uplink ports (Gigabit)
- Eight programmable buttons with lights
- 10 fixed feature buttons
- Wideband audio ready
- Large message-waiting LED
- Large display with four-way cursor control and ten softkeys
- Full-duplex speaker phone
- Oversize buttons for most-used features
- Replaceable faceplate for localization
- Power over Ethernet support (802.3af)

Ideal for

- Business managers
- Hands-on executives
- Conference rooms
- Communications-intensive groups

PRODUCT SUMMARY

The first Gigabit telephone to be offered by 3Com, the 3103 Manager Phone gives business professionals a full complement of productivity-enhancing features and an exceptionally informative and responsive user interface. Sharp acoustics and ergonomics-inspired design encourage collaboration and help increase productivity. A unidirectional microphone in the full-duplex speakerphone enhances hands-free conversations. Wideband audio technology design enables high-clarity audio handset and headset attachments.

For optimum performance and easy access to a wealth of call information, this multiline phone provides a large 320x120-pixel display augmented by 10 softkeys and a four-way cursor control. Users can access features such as account codes or zone paging via the large display or one of the eight programmable feature buttons. The 3Com® 3103 model also provides two switched 10/100/1000 ports that allow gigabit-speed network connectivity for other desktop digital devices.

Self-locating capabilities save time and service-call expenses, lowering total cost of ownership. Moving a phone involves simply plugging it into a network port at a new location. All personal settings, directory entries, and voice mail travels with the phone.

Browser-based management eases configuration tasks, and web-based support makes advanced features easier to master. What's more, customization capabilities let users do many set-up procedures themselves.

Ordering Information

PRODUCT DESCRIPTION	3COM SKU
3Com 3103 Manager Phone	3C10403A

3COM IP PHONES PORTFOLIO AT A GLANCE

	3100 Entry Phone	3101 Basic Phone	3101 Basic Phone with Speaker	3102 Business Phone	3103 Manager Phone	3105 Attendant Console	3106 Cordless Phone	3107 Cordless Phone
Maximum system (line) appearances	1	4	4	18	12	50	4	4
Programmable buttons with lights	No	4	4	18	8	50 / 100 with Shift Button	4	4
Fixed feature buttons	4	5	6	10	10	4	8	9
Display softkeys	No	3	3	3	10	No	No	No
Four-way cursor control	No	Yes	Yes	Yes	Yes	No	No	No
Display size	No	160 x 33 pixels	160 x 33 pixels	160 x 33 pixels	320 x 120 pixels	No	2 lines	2 lines
Ethernet ports	1 - 10/100	2 - 10/100	2 - 10/100	2 - 10/100	2 - 10/100/1000 (Gigabit)	1 - 10/100	1 - 10/100	1 - 10/100
Power over Ethernet support (802.3af)	Yes	Yes	Yes	Yes	Yes	Yes	No	No
Speakerphone	No	Listen-only	Half duplex	Full duplex	Full duplex	No	No	No
Wideband audio support	Handset only	Handset only	Handset only	Yes	Yes	No	No	No
Definable ring tones	No	9	9	9	9	No	No	No
Headset jack	No	No	No	Yes	Yes	No	Yes	Yes
Codecs G.711, ADPCM, G729 A/B	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
G.722 codec-ready handset	Yes	Yes	Yes	Yes	Yes	No	No	No
G.722 codec-ready speakerphone	No	No	No	Yes	Yes	No	No	No
Adaptive jitter buffer	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
QoS: IP-ToS, 802.1p	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
TAPI support	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
DHCP, Option 184	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Adjustable stand: 15 to 45 degrees with wall mount	Wall-mount only	Yes	Yes	Yes	Yes	Yes	Base unit	Base unit
Removable faceplate for localization	No	No	No	Yes	Yes	No	No	No
Browser-based administration	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Platform support	NBX, VCX*	NBX, VCX	NBX, VCX	NBX, VCX	NBX, VCX*	NBX, VCX	NBX only	NBX only

*Implementation of VCX (SIP-based) support expected summer, 2005.

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